



**BIMCrew**

Agents for Digital Transformation

[office@bimcrew.in](mailto:office@bimcrew.in) | +91 9844446605

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## TERMS AND CONDITIONS

### 1. INFORMATION

BIMCrew Consultancy (OPC) Pvt. Ltd., with CIN: *U74999KA2018OPC117923* and registered at No. 584, 2nd Floor, Near Agarwal Bhavan, T. Dasarahalli, Bangalore – 560057, Karnataka, India offers one of its services through the website located at: <https://www.bimcrew.in/>

Our website offers Users (hereinafter referred to as “User”), on the terms indicated in this document, the possibility of obtaining information on different online training programs and taking part in online courses with download of digital content (hereinafter referred to as the “Service”).

These General Conditions are supplemented by the following legal documents available on our website, all of which are mandatory: Privacy Policy: in any aspects related to the processing of Users’ and/or registered users’ personal data, see terms and conditions. The hiring of our courses or training programs is limited to those users over eighteen (18) years old and/or have sufficient legal capacity to be bound by these Terms and Conditions or to those specific to the different modes available for contracting our training programs. These Terms and Conditions are applicable to the contracting of the Services advertised through this page, both in relation to the hiring procedure, as well as in regard to the terms and conditions in which this service will be provided.

These Terms and Conditions may be modified by BIMCrew Consultancy (OPC) Pvt. Ltd, any such modifications will be communicated on this Website.

### 2. ACCEPTANCE OF THE TERMS AND CONDITIONS

The contracting of Services through this Website implies the acceptance of these conditions by the User, without prejudice to the rest of conditions agreed to individually. Therefore, by hiring our services – the User accepts these Terms and Conditions without reservation, as well as those that are established with an ancillary and individual nature with our “Guidance and Admissions Department”. In this way, contracting by the User shall be governed by these Terms and Conditions or by those that at any time are in force and are accepted by the User in accordance with the procedure described in this paragraph, or by those established under the terms according to the different hiring modules.

In case of discrepancy between the different legal texts contained within the Website and these Terms and Conditions, the latter will prevail, without prejudice to the particular conditions that the user has agreed to with our "Department of Guidance and Admission", which will prevail over these, whenever these are in writing and have been previously accepted by BIMCrew Consultancy (OPC) Pvt. Ltd.

### 3. CONTRACTING OF TRAINING EXECUTIVE PROGRAMS AND ONLINE COURSES

BIMCrew Consultancy (OPC) Pvt. Ltd. uses various channels for the dissemination of its academic, executive and certified programs. Therefore, the contracting of our services can be done in different ways, as follow:

#### 3.1 Consulting and contracting courses through the Website

The consultation and contracting of our online courses is done through the enabled section in our main menu in the "Executive Program" link, and from where they must accept the general conditions of specific hiring expressly and without reservations at the time of contracting.

#### 3.2 Consulting and contracting of academic, executive and certificate programs

On this page, it is possible for the user to consult detailed information on our executive and certificate programs. Users can review all our training programs details and their general information individually. You can also download the catalog of the program, which will provide you with additional information about the training program, or by completing the forms available to request information, in which users must record the requested data in the required fields in order to give them the best attention. Upon an additional information request by users and within a maximum of 48 hours, our "Guidance and Admissions Department" may contact them on the phone number provided their request, in order to resolve their doubts or to elaborate on information about our training programs, as well as facilitating a quote if the user deems it appropriate.

In case the user does not find information about a specific executive and certification program, we recommend requesting it by sending your request to [office@bimcrew.in](mailto:office@bimcrew.in) in order to obtain the information regarding the program that you want to know about.

### 4. REGISTRATION AND ENROLLMENT IN OUR EXECUTIVE TRAINING PROGRAMS

Once the user has decided that they want to hire our services and start one of our training programs, the "Guidance and Admissions Department" will contact the User to begin the admission and hiring process. Our "Guidance and Admissions Department" will explain the admission process and provide the user with the necessary documents for registration and enrollment, as well as facilitate the individual contracting conditions, which will be deemed as particular binding conditions attached to these Terms and Conditions.

#### 4.1 Method of payment

At BIMCrew Consultancy (OPC) Pvt. Ltd., we believe in the safety of our users, so we offer the best and most convenient forms of payment to take our executive training program. BIMCrew Consultancy (OPC) Pvt. Ltd., has different options for the user to achieve their goals with maximum security and tranquility. Our usual means of payment are direct to BIMCrew Account.

If you wish to sign up using a different payment method, you should contact our "Guidance and Admissions Department" which will indicate the most appropriate method according to the needs of the user.

In case of payment by electronic means, registration on the contracted course will be formalized at the moment the bank confirms BIMCrew Consultancy (OPC) Pvt. Ltd., that said payment has been made by the User.

At the end of the payment process, an e-mail will be sent to the User, which will contain the confirmation of the payment made with invoice, as well as the information of the contracted training program.

In the event that you do not receive the confirmation email within forty-eight (48) hours following the hiring of the Service, we ask you to communicate this circumstance by writing to: [office@bimcrew.in](mailto:office@bimcrew.in), or by contacting us on phone number: +91 9844 4466 05

#### 4.2 Confirmation of registration and enrollment

Once payment has been made by users, their advisor in the "Guidance and Admissions Department" will send them the registration confirmation document by e-mail, and in the same way our "Administration Department" will send them the pre-ticket or ticket of the chosen training program, depending on whether said program has already been started. The training program must be carried out in a personal and non-transferable manner by the designated person, unless expressly authorized by BIMCrew Consultancy (OPC) Pvt. Ltd.